



AN GARDA SÍOCHÁNA

# DMR South Divisional Policing Plan 2023

**“Keeping People Safe”**  
“Ag Coinneáil Daoine Sábháilte”



## Divisional Officer's Foreword

I am pleased to introduce the Dublin Metropolitan Region (DMR) South Division Policing Plan for 2023.

The 2023 plan is the second of three annual plans building on the objectives of our 2022-2024 Strategy Statement. The 2023 plan is, I believe, both challenging and realistic. We will seek to maintain and further improve a high standard of service quality, professionalism, and commitment.



During 2023 I will seek to continue developing new initiatives in accordance with the recommendations of the Commission on the Future of Policing in Ireland and new Operating Model. I aim to increase the level of high visibility policing, continue to increase enforcement of roads policing thus providing increased visibility, and continue to increase community engagement, especially to youth, and vulnerable persons and groups.

A feature of modern policing is its identification as a key public service and its growing relationships with other public services. This plan was developed following trend analysis, performance, review, consultation and collaboration with various stakeholders and interest groups within the DMR South Division.

The policing of our society is best achieved through a partnership process involving An Garda Síochána and the democratically elected representatives of the communities which An Garda Síochána serves, and with the participation of the community and voluntary sector. Each of these partners has its own distinctive perspective and inputs to offer. This is essential for effective, efficient and accountable policing. Our policing strategy will adopt a community engagement and problem solving approach through community policing thereby empowering local communities.

An Garda Síochána is committed to a public service positive duty obligations under section 42 of the Irish Human Rights and Equality Act 2014, which we will continue to address in 2023 through initiatives relating to our diversity and inclusion strategy, hate crime policy and developing our human rights capacity.

I will utilise this plan to monitor policing progress during 2023 and I will adjust local policing strategies, as necessary, in light of quarterly assessments of this policing plan and in response to emerging issues.

*Peter Duff*  
*Chief Superintendent*



## How to contact your Division – Always call 999 or 112 in an emergency

All six stations provide a 24/7 policing service, with station opening hours restricted in Terenure and Sundrive Road.

Superintendents, and office contact	Station	Opening Hours	Telephone
<b>Superintendent Paul Maher</b>  Crumlin / Terenure District  Ph 01-6666280	<i>Crumlin</i>	<i>24 hours a day 7 days a week</i>	<i>01-6666200</i>
	<i>Sundrive Road</i>	<i>7am to 9pm</i>	<i>01-6666600</i>
	<i>Terenure</i>	<i>7am to 9pm</i>	<i>01-6666400</i>
	<i>Rathmines</i>	<i>24 hours a day 7 days a week</i>	<i>01-6666700</i>
<b>Superintendent Thomas Gormley</b>  Tallaght District  Ph 01-6666080	<i>Tallaght</i>	<i>24 hours a day 7 days a week</i>	<i>01-6666000</i>
	<i>Rathfarnham</i>	<i>24 hours a day 7 days a week</i>	<i>01-6666500</i>

**Diversity officers** for the Division can be found [here](#) on the Garda Website.

**Crime Prevention** officers for the Division can be found [here](#) on the Garda Website.

**Drug related intimidation** inspectors for the Division can be found [here](#) on the Garda Website.



## 1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

### National Targets

1.1 Work in partnership, through the Community Policing Framework, developing sustainable solutions to community concerns

1.2 Deliver a policing service that recognises the diversity of the people we serve

1.3 Work in partnership with other agencies to combat the harm caused by drug dealing in communities

### Divisional Outcomes

Develop sustainable solutions to community concerns through the Community Policing framework and use of local community, business, and authorities to identify targeted solutions to public concerns.

Engagement with minority groups, youth groups, and other vulnerable communities in order to develop initiatives that address challenges being faced. We will continue to build trust and confidence with vulnerable and minority groups by promoting interaction, collaboration and reassurance thereby increasing satisfaction and inclusion in our community.

Continue to Protect families from intimidation, and addressing drugs use on public transport will continue to be a focus in protecting the public from drug related harm and increasing confidence in reporting.

## 1. Our Regular Work with the Community

Work	Method	Work	Method
Crime Analysis and Directed Operation		Operations Put in Place Key Crime Hot Spots	
Working With Community Stakeholders		Garda Station Open Days	
Crime Prevention Advice		Drug Crime to be Targeted	
TY Students to Participate in Work Experience		Awareness and Education Programmes Run in Schools	
Engagement With Local Elected Representatives		Hold Meetings Minority / Vulnerable Groups	
Integrate Ethnic Minority Youths in TY Programme		Appropriate Support to Victims of Hate Crime	
Awareness and Education Programmes Run in Schools			



## 2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets	Divisional Outcomes
2.1 Deliver proactive, intelligence-led responses to volume crime to address current and emerging trends	Continue to deliver timely responses to improve community safety through high visibility operations and targeted patrols, seeking a reduction in incidents of Assaults, theft, robbery and burglary.
2.2 Continue to enhance our capacity to address fraud and cyber-enabled crimes	Address the prevalence of cyber-enabled crime such as fraud through campaigning and improved awareness of personal security. This will be assisted by increasing our investigative capability to respond to fraud and cyber-enabled crime at a national level and an aim of training personnel to build local capacity and adequately investigate this type of crime.
2.3 Proactively disrupt Organised & Serious Crime in collaboration with national and international partners	We will proactively disrupt organised and serious crime in order to protect the public from direct or collateral harm.

## 2. Our Regular Work and Service Standards

Work	Method	Work	Method
Patrols Carried out in the Division		Crime Prevention Advice to the Public Fraud / Cyber Enabled Crime	
Covert Patrols in the Division		Targeted Patrols in Crime Hot Spots	
Identify and Pursue Criminals Engaged in Organised Crime At Various Levels		Appropriate Training Best Practices	
Key Indicator		Key Indicator	
Feedback From Joint Policing and Community Safety Committees		Reduction in the Number of Fraud / Cyber Related Crimes	
Reduction in the Number of Assaults, Public Order and Anti-Social Offences		Reduction in Robbery and Burglary Crimes	
Awareness of Garda Patrols		Measured Through the Public Attitudes Survey	





### 3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

#### National Targets

3.1 Ensure all victims interacting with An Garda Síochána receive the appropriate service and supports with a particular focus on domestic, sexual and gender-based violence

3.2 Embed a system of outcomes-based measurement for all crime types, in addition to standard statistical reporting of crime

3.3 Promote and enforce responsible behaviour on our roads working in partnership with the Road Safety Authority and other partner agencies

#### Divisional Outcomes

Ensure all victims and vulnerable persons receive the same high levels of consideration and service aligned to national policies, including call-backs provided in timely and appropriate manner. We will strive to ensure victims feel supported and continue to improve confidence in seeking Garda protection.

Participating in and building awareness of the implementation of outcomes based measurement for all feasible crime types. Developing a greater understanding of limitations in investigation, and improving information provided to victims, stakeholders and those working in policy development.

Using national policy, data and partnership engagement we will develop local plans to help address driver behaviour. Our work will consist of education, enforcement, engagement with local authorities and other partners with the aim of improving road safety concerns and proactively ensure the safety of all road users.

### 3. Our Regular Work and Service Standards

Work	Method
Ongoing Monitoring of Post-Incident Contact Rates	
Victim Letters Provided	
Implement the Domestic Violence Assessment Tool	
Continued Liaison With Tusla	
Key Indicator	
Monitoring of Key Performance Indicators	
Measured Through Public Attitudes Survey	
Increased Reporting by Victims Of Domestic Related Crimes	

Work	Method
Victims Placed at the Centre of the Garda Service	
Implementation of Roads Policing Operation Plan Checkpoints Conducted Concentrating on Driving Under the Influence of Drugs	
Increased Visibility in Our Communities	
Key Indicator	
Reduced Fatality and Serious Injury on Our Roads	
Victims of Crime Feel Informed and Aware of Available Supports	



## 4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

### National Targets

4.1 Ongoing implementation of the Security Service Development Plan strengthening the security and intelligence capability of An Garda Síochána

4.2 Ensuring preparedness for major emergencies through training, ongoing awareness building in An Garda Síochána and engagement in Major Emergency Management activities

4.3 Conduct intelligence-led operations, working in partnership with domestic and international agencies to proactively identify and disrupt terrorism and the activities of hostile actors

### Divisional Outcomes

With the use of local intelligence capability, we will focus on targeting and dismantling those involved in crime. This will reduce the impact of crime in the communities and enhance public safety by improving the intelligence picture of existing and emerging crime threats and trends leading to the disruption of illegal activities.

We will maintain an appropriate number of Garda members sufficiently and adequately trained if exposed to a Major Emergency occurring.

Denying terrorists groups or individuals access and to disrupt their movements by ensuring Garda members are aware of any potential threats.



## 5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

### National Targets

5.1 Enhance Change Capacity and Capability in An Garda Síochána through the implementation of the Change Management capacity-building plan.

5.2 Evolve towards a future state for An Garda Síochána, strengthening effectiveness, service delivery and realising our strategic objectives, underpinned by the vision of the Commission on the Future of Policing in Ireland

5.3 Build on existing sustainable practices in An Garda Síochána through the development of a Garda Environmental Sustainability Plan aligned to the Government Climate Action Plan

### Divisional Outcomes

We will encourage personnel in their role following training as part of networks that support continuous change and improved service, including modernisation programs, Human rights, and anti-corruption, strengthening accountability and standards.

Implementation of these principals is incorporated throughout this plan, improving collaboration with communities and institutions, local management structures, modern data processing systems, accountability and standards.

Embed sustainable practices locally, aligning activities to the National Environmental Sustainability Plan once launched including Divisional Facilities Managers empowered to support this process through training. Doing our part for a cleaner and greener environment



## Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation

### National Targets

E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role

E1.2 Further support our personnel through the implementation of health and wellbeing initiatives aligned to the principles of the Health and Wellbeing Strategy

### Divisional Outcomes

We will continue to ensure personnel are adequately trained in priority areas, while encouraging self-development to build a skilled and adaptive workforce. A healthier happier more engaged workforce.

A commitment to creating a better workplace putting wellbeing at the forefront. Promote Mental Health and Wellbeing and strive for a healthier, happier more engaged workforce.



## Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

### National Targets

E2.1 Continue to work with partners to enhance our multi-disciplinary approaches

E2.2 Explore and develop opportunities for collaboration with specialists, universities, research hubs and internal and external thought leaders

### Divisional Outcomes

We will build on key partnerships to promote safer community by opening up engagement with faith-based groups and voluntary organisations. Maintain the trust of local communities through multi-disciplinary working, engaging with local partners in community safety, and better co-ordination and communication with outside agencies.

We will continue to listen to and work with community bodies and partner agencies to ensure sustainable solutions to community issues.





### Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

#### National Targets

E3.1 Strengthen two-way engagement with national and local level partners, listening to and understanding the needs of our communities.

E3.2 Understand and respond to the results of An Garda Síochána Culture Audit

#### Divisional Outcomes

Public Attitude Survey will be released Annually and will give further insights. Future plans developed with ideas collected internally and externally to support a strengthened approach to community and workplace safety.

We will strive to provide the best supports to our people in order that we can in order to improve the service we provide to communities. Garda management is committed to ensuring change will happen and concerns addressed through national and local action plans.



### Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

#### National Targets

E4.1 Promote and strengthen professional conduct amongst An Garda Síochána personnel, fostering a culture of empowerment and trust.

E4.2 Roll out of An Garda Síochána Organisational Operating Model

#### Divisional Outcomes

Activities relating to the promotion of ethical behaviour and professional standards will take place. Human rights will be at the forefront of what we provide, a service with clear and defined roles ensuring safety and personal security of the people we serve.

Through the Operating Model we will enable greater community engagement, promote public safety, and professional services to support operational policing and improve performance and accountability



## Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

### National Targets

E5.1 Enhance information-led policing through the implementation of the 2023 ICT Roadmap, advancing the realisation of our Data and Technology Vision

E5.2 Improve the consistency of our data by operationalising the data quality process, validated by an external review

### Divisional Outcomes

Support the delivery of the ICT Roadmap, by engaging in the rollout of key systems, maximising their benefits. Through the use of mobility devices improving efficiency of Gardaí on the go.

Support the input and review of quality data with a view to maximising insights to support information-led policing. Improving data quality and our understanding across a range of policing areas.











## Appendix: Public Attitude Survey (PAS)

Strategic Objectives	Measures
<p><b>Community -</b> Continue to <b>strengthen connections</b> with communities, <b>working in partnership</b> to keep people safe</p>	<ul style="list-style-type: none"> <li>• Proportion of respondents who report satisfaction with local Garda Service.</li> <li>• Proportion of respondents who perceive An Garda Síochána do not deal with things that matter in the community.</li> <li>• Proportion of respondents who state Gardaí in the area treat everyone fairly regardless of who they are.</li> <li>• Proportion of respondents who report An Garda Síochána listen to the concerns of local people.</li> <li>• Proportion of respondents who state the Gardaí would treat you with respect if you had contact with them for any reason.</li> <li>• Proportion of respondents who perceive An Garda Síochána as community focused.</li> </ul>
<p><b>Tackling Crime &amp; Preventative Policing -</b> <b>Proactively anticipating</b> and addressing crime, including new <b>and emerging</b> crime trends, utilising effective information-led policing approaches</p>	<ul style="list-style-type: none"> <li>• Proportion of respondents who perceive crime as a serious or very serious problem locally.</li> <li>• Proportion of respondents that worry they or anyone that lives with them may become a victim of cyber crime.</li> <li>• Proportion of respondents with fears about the level of crime in general.</li> <li>• Proportion of respondents for whom fear of crime has no impact on quality of life.</li> <li>• Proportion of respondents who are aware of Garda patrols.</li> <li>• Proportion of respondents who stated they were a victim of the same type of crime multiple time in the last 12 months.</li> <li>• Proportion of respondents who state An Garda Síochána is human-rights focused.</li> <li>• Proportion of respondents who perceive An Garda Síochána as effective in tackling crime.</li> <li>• Proportion of respondents who perceive Garda presence in their local area as about right.</li> <li>• Proportion of respondents who state the Gardaí in my area can be relied on to be there when you need them.</li> </ul>
<p><b>Victims &amp; the Vulnerable -</b> Reducing harm by <b>promoting and protecting</b> the dignity and <b>Human Rights</b> of <b>victims and all vulnerable persons</b> interacting with An Garda Síochána</p>	<ul style="list-style-type: none"> <li>• Proportion of victims who are quite satisfied or very satisfied with how An Garda Síochána handled their case.</li> <li>• Proportion of victims that reported their most recent crime experienced.</li> <li>• Proportion of respondents who stated for their most recent incident, Gardaí responded quickly when the incident was first reported.</li> <li>• Proportion of respondents who stated they were contacted by An Garda Síochána after their most recent incident was reported.</li> </ul>
<p><b>Sustainable Change &amp; Innovation -</b> Inspiring and sustaining a culture of <b>continuous improvement</b>, enhancing <b>innovation</b> and responsiveness to change</p>	<ul style="list-style-type: none"> <li>• Proportion of respondents who perceive An Garda Síochána is modern and progressive.</li> </ul>
<p><b>Enablers -</b></p> <ol style="list-style-type: none"> <li>1. <b>People &amp; Purpose</b></li> <li>2. <b>Partnerships</b></li> <li>3. <b>Engagement</b></li> <li>4. <b>Empowerment &amp; Trust</b></li> <li>5. <b>Information-Led Policing</b></li> </ol>	<ul style="list-style-type: none"> <li>• Proportion of respondents who state An Garda Síochána is well managed.</li> <li>• Proportion of respondents who agree or strongly agree that An Garda Síochána is representative of the diverse communities it serves.</li> <li>• Proportion of respondents who report having a medium to high trust in An Garda Síochána.</li> </ul>



## Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains







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[www.garda.ie](http://www.garda.ie)



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